



# Battle River School Division #31

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March 4, 2008

Annette Fakaro  
Training Coordinator  
Thinking Driver  
12601 – 54 Avenue  
Surrey, B.C.  
V3X 3C1

Dear Annette:

I am honored to provide a reference to you for the services that we have received from Thinking Driver.

We booked your instructor, Ron Currie, to provide consultative evaluation for some of our school bus drivers. Mr. Currie provided excellent service spending 2-3 hours with each driver and exposing them to every type of road surface and every type of driving maneuver.

We were careful to present this to our drivers as a “support” to their driving, not as a “test” experience. Even so, drivers were anxious about the process. Mr. Currie worked with each driver on an individual basis and spent time putting them at ease before getting behind the wheel.

I received unsolicited feedback from each and every driver that Mr. Currie worked with, and each one remarked on how positive the experience had been for them. Rather than being a negative experience, the evaluation had served to build confidence for our drivers.

The fact that Mr. Currie’s past experiences include having been a school bus driver made him very credible to our bus drivers. The professionalism and knowledge that your people bring to the job is simply amazing!

We see this as an integral part of our support system provided to drivers and our overall safety program, and plan to make this an annual commitment.

Sincerely,

BRENDA JOHNSON (MRS.)  
Director of Transportation  
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