



The Board of Education of School District #83  
(North Okanagan-Shuswap)  
Transportation and Health & Safety Department  
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**RE: THINKING DRIVER**

To whom it may concern,

We have worked with Thinking Driver for the past 3 years in our Transportation Department Training Program. The flexibility and scope of the programs Thinking Driver offers is exactly what our department needed.

Prior to working with Thinking Driver we had already developed the only accredited School Bus Driver Training Program through the Motor Carrier Council of Canada in BC. Our Relationship with Thinking Driver has reinforced and strengthened our program. We have gained a more consistent level of practical training with our trainers, and the theory has grown and gained the attention of our operators.

Spencer McDonald, in my opinion has done a great job building a courteous customer service based support team, and a phenomenal resource and instructor training group. It doesn't seem to matter the industry Spencer and Thinking Driver can adapt to what you specialize in, and provide a core Training concept to grow with.

Sincerely

*Frank Marasco*

Frank Marasco, CDPT, Manager of Transportation and OH&S